

TOWN OF ROTTERDAM

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Town of Rotterdam Urges Public to Reject Bill Pay Services, Pay Town Taxes Directly

Town officials warn of third-party vendor portraying to be one of the town's online payment vendor

ROTTERDAM, NY – Town of Rotterdam officials recently have been made aware of a third-party vendor posing as an online bill payment service for town residents. The vendor, DOXO.com, has falsely identified itself as a provider for the Town of Rotterdam and is not only charging residents for services but may also be making the payments late due to their processing timeframe. The cycle where taxes are due on June 30 is the first collection where the town has been notified of DOXO's involvement in processing property, school, or water payments online.

"As the town works to rectify the misleading claims of this vendor, we urge all town residents to ONLY use specified payment services found on our official town website. We are committed to providing our community reliable and honest services and will continue to work with the town to eliminate any falsehoods," said Supervisor Steven Tommasone.

Some residents are finding the vendor site through simple website searches. After completing their payment on the website, residents receive a confirmation which says their payment is processing, with the assumption the process is made by the Town of Rotterdam. This is untrue and has resulted in late payments.

When paying property, school, or water bills online, the Town is urging residents to use only the website that is printed on the bill — www.rotterdamny.org. From there, residents can click on 'Pay Taxes Online.' This will bring them to the only vendor the Town office contracts with.

If you or someone you know has used the DOXO.com site, please contact our office immediately at 518 355-7575 ext. 392 or dmartin@rotterdamny.org

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